Amendments to the Specification:

Please delete paragraph [79].

Please replace paragraph [80] with the following amended paragraph:

[80] ~~As set forth above,~~ Tthere may be two primary web-based provisioning tools that are included in the mobile provisioning tool system 103. An IT Admin provisioning tool 140 and a CRM provisioning tool 142. The CRM provisioning tool 142 may be used by a CRM Rep to set up and administer customers and end users for MSB service. The CRM front end 143~~2~~ may be a website that interfaces with the provision tools business logic to record company and end user information in the database 120 and interface with back-end systems on the carrier network 110 to validate and set up customers and end users for billing and so forth. The IT Admin provisioning tool 140 of the provisioning tool component 138 may be used by the IT Admin of a customer to set up and administer end users for MSB service.

Please replace paragraph [81] with the following amended paragraph.

[81] The external front end 141~~0~~ may be a website that interfaces with the provisioning tool component 138 to record end user information in the MSP database 120 and interface with back-end systems on the carrier network 110 to validate and set up end users for authentication, billing, and so forth. The IT Admin provisioning tool 140 also includes functions to establish an MSP menu tailored to the company and to more easily provision end user devices 102.